



**BUSINESS MANAGEMENT COMMITTEE MEETING
METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY**

THURSDAY, OCTOBER 26, 2023

ATLANTA, GEORGIA

9:30 A.M.



Agenda

1. Approval of September 28, 2023, Business Management Committee Meeting Minutes
2. Resolution Authorizing the Solicitation of Proposals for the Procurement of an Enterprise Customer Relationship Management System (eCRM), RFP P50420 – **Charlie Jackson, Senior Director Customer Experience Innovation**
3. Resolution Authorizing the Solicitation of Proposals for the Procurement of MARTA's Employee Assistance Program (EAP) Services, RFP P50406 – **Phyllis Walker, Senior Manager Occupational Medical Services**
4. Briefing - FY2023 September Financial Highlights and Financial Performance Indicators – **Greg Patterson, Senior Director Budgets and Grants**
5. Other Matters
6. Adjournment